

Sustainability Services Department Impact Report

The Sustainability Services Department provides newly-arriving, low-to-moderate income, limited English proficient Asian American and Pacific Islanders (AAPIs) adults and their dependents with linguistically and culturally accessible services across Northeast Ohio. Our bilingual caseworkers are located in Akron and Cleveland and comprehensive, professional case management services. We offer services such as vocational skills training, supportive counseling, job placement, and retention services, and much more.



SOCIAL SERVICES

Akron Office

370 East Market St.
Akron, OH 44304
P 330-535-3263
F 330-535-3338

Cleveland Office

3631 Perkins Ave.
Ste. 2A-W
Cleveland, OH 44114
P 216-881-0330
F 216-881-6920

HEALTH CENTER (ASIA-ICHC)

Akron Office

370 East Market St.
Akron, OH 44304
P 234-312-3607
F 234-312-3609

Cleveland Office

2999 Payne Avenue
Ste. 140
Cleveland, OH 44114
P 216-361-1223
F 216-361-1568

Over 15,000 clients served in 2018



2,674 families were served.



of individuals effectively moved out of poverty guideline.



884 families were able to purchase necessary and nutritious food.



\$230,954 in total annual savings in Housing and Utilities programs.



1,171 families received healthcare access.



552 individuals attended financial and housing education workshops.



223 individuals became first-time car owners.



571 individuals landed jobs.



42 individuals participated in credit building through the Lending Circle program.



293 Lucky Seniors were able to access healthcare.



8 micro-loans were issued amounting to \$96,800.



7 volunteers worked for 2.5 months providing free tax preparation to community members. At the end of the tax season, volunteers completed 592 tax returns totaling in \$1,336,407 of tax refunds.



571 individuals landed jobs.



42 individuals participated in credit building through the Lending Circle program.



304 Lucky Seniors were served 4,000 congregated meals and participated in social activities with other community members and seniors in an effort to positively boost multidimensional aspects of wellness.



680 individuals participated in workforce development.